CROOKED RIVER RANCH CLUB AND MAINTENANCE ASSOCIATION

RESOLUTION 2022-06-20-A

E-MAIL COMMUNICATION POLICY

- A. Crooked River Ranch Club and Maintenance Association ("Association") is a Class 1 homeowners association subject to the Oregon Planned Community Act (ORS Chapter 94).
- B. The Association is governed by the Declarations of Covenants, Conditions, and Restrictions that were recorded in 16 phases in the deed records of Jefferson County, Oregon.
- C. The Association is also governed by Bylaws which have been recorded in the deed records of Jefferson County, Oregon.
- D. ORS 94.630 authorizes the Association to adopt rules and regulations.
- E. The Board of Directors encourages comments, questions, and inquiries from Members and residents of the Association. Often, Members and residents utilize email to communicate with the individual Board Members. The Association also provides notices and other information to the Membership through electronic means.
- F. The Board of Directors recognizes that the use of electronic communication is efficient and inexpensive, and will continue to communicate with Members, residents, and outside vendors via email.
- G. The Board further recognizes that some Members and residents may use email or other electronic means to harass, annoy, and otherwise interfere with the orderly operation of the Association.
- H. Article VII, Section 4 of the Declaration includes: "nor shall anything be done thereon which may be or become an annoyance or nuisance to the neighborhood."
- I. The Board of Directors has determined it is necessary for the protection of the Members and employees of the Association to adopt rules governing appropriate use of email to communicate with the Association.

Resolution

- 1. If the Board of Directors determines that a Member or resident has engaged in a pattern or practice of using email or other electronic means to harass, annoy, or interfere with the operations of any employee, agent, Committee, or the Board, the Board may do any of the following:
 - (a) Send written notice to the offending Member or resident stating that further violations of this Resolution may result in the blocking of the Member's or resident's email address;
 - (b) Block the email address of the offending Member or resident so that further electronic communications are not received by the Board, individual Directors, Committee Members, employees, or any other agent or representative of the Board. The offending Member or resident may still engage in written communication with the Association through first class mail via the United States Postal Service.
 - (c) If the offending Member or resident provides a formal, written apology to the Association stating that they will refrain from further harassment, annoyance, or interference, the Association will unblock the offending Member's or resident's email address.
 - (d) If the Member or resident re-offends after being unblocked, an immediate six-month block will become effective, with no option for unblocking until the six months have passed.
- 2. The remedies described in Section 1 of this Resolution are not exclusive of any other remedies available to the Board of Directors under the Association's governing documents. Any email communication which violates this Resolution may also be subject to fines if such communication is violative of any other provision of the Declaration, Bylaws, or Rules and Regulations of the Association.
- 3. This Resolution shall be enforced by the Board of Directors, without referral to any Committee. Any employee, agent, Committee Member, or Director may report a violating Member or resident to the Board of Directors. The Board of Directors shall then review the email correspondence from the alleged violator, and determine if the Member or resident has engaged in a pattern or practice of using email or other electronic means to harass, annoy, or interfere with

the Association's operations. The Board will then determine the appropriate remedy as set forth above.

4. A copy of this Resolution will be distributed to all Members.

President President

6-20-22

Date

resident

Secretary

4/20/2022 Date