

VETERANS CHOICE PROGRAM (VCP) PHONE LINE IMPOSTER

FACT SHEET
APRIL 27, 2017

VCP Phone Line Imposter

It has come to VA's attention that a phone line has been set up by an unknown party to potentially "mimic" the VCP phone line. This imposter phone line may be intended to reach Veterans who inadvertently dial the VCP number incorrectly.

We want you to know that we are taking this seriously and to keep you aware of the steps we are taking.. VHA Office of Community Care (VHA CC) has reported the "mimic" line to the VA Office of Inspector General for a possible civil or criminal investigation.

"Mimic" Phone Line

The phone line established to "mimic" the VCP phone line is 1-800-606-8198. You know you have reached the wrong VCP phone line when:

- The phone line offers callers a \$100 rebate *if* the caller provides a credit card.
- The phone line does *not* state the caller has reached U.S. Department of Veterans Affairs or the VCP phone line.

Be aware that this phone number incorrectly confirms callers had reach the VCP *if the caller asks that question.*

VCP Phone Line

The correct VCP phone line is 1-866-606-8198. This line is for Veterans to check their eligibility for the VCP and ask questions about the program.

If you are unsure if you have reached the correct phone line, hang up and dial 1-866-606-8198 again. The phone line will state the called **has** reach the U.S. Department of Veterans Affairs.

Daniel E. Herrigstad
Public Affairs Officer
VA Portland Health Care System
e: daniel.herrigstad@va.gov
Office: 503-402-2975
Mobile: 971-221-4920